

Tosolinis 'Food to go' Catering bookings, terms and conditions

- All orders must be confirmed in writing. Email is sufficient
- Final numbers are required 48 hours prior to the function
- A reduction in numbers or cancellation on the day (within 24 hours of event start time) will not be accepted, the full price will still be payable.
- Payment in full is due at the completion of the function, less any deposit paid
- A tax invoice will be issued for each function
- The payment can be made in cash, cheque or via direct credit to our bank account
- 14 day accounts can be (subject to approval) arranged prior to the function.
- Credit card payments will incur an additional 2.5% surcharge
- MasterCard, Bankcard, Diners, American Express and Visa cards
- **We charge a 20% surcharge on Sundays and 50% surcharge on Public Holidays. This surcharge applies to final invoice amount.**
- **All prices stated on any menus are subject to change without notice, please confirm at time of booking**
- All functions booked over the value of \$1000 require a 20% deposit as confirmation. The deposit is due 1 week prior to the event date and is non-refundable if the function is cancelled within 3 working days of the event date.
- Quoted prices exclude the hire of glassware, crockery, cutlery, linen etc.(unless stated on invoice), any lost or broken equipment will be charged at replacement cost.
- It is the customers responsibility to check all details on invoice are correct, please advise us immediately with any alterations or missing information
- Any equipment, platters or utensils remain property of Tosolinis Food To Go, replacement of any items will be at full retail price and is the full responsibility of the client named on invoice.